

Background

The APSD Division needs to renew the maintenance support for the HCL Bigfix Lifecycle Management Client, Compliance client and Inventory clients. This software is necessary for deploying patches for Microsoft and third party applications in support of Information Assurance directives.

Scope

The HCL Bigfix Lifecycle Management Client software, Compliance and Inventory should allow for the creation of customized installs, power management profiles and tracking of software usage. Product must be compatible with all Microsoft Windows operating systems including Windows 7, Server 2008 R2, Server 2012 R2 and all Microsoft applications. Third party support at a minimum should include Java, Adobe Flash and Mozilla Firefox.

Objectives/Tasks

HCL Bigfix Clients, also called Agents, are installed on every computer that is managed under HCL Bigfix. They access a collection of Fixlet messages that detects security holes, improper configurations, and other vulnerabilities. The Client can then implement corrective actions received from the Console through the Server. The HCL Bigfix Client runs undetected by users using a minimum of system resources. However, the HCL Bigfix also allows the administrator to provide screen prompts for those actions that require user input. IBM Endpoint Manager Clients can encrypt their upstream communications, protecting sensitive information. HCL Bigfix Software can run under Windows, Linux, Solaris, HP-UX, AIX, and Macintosh operating systems.

Delivery Existing Maintenance Purchase:

Part# E0BDDLL

Quantity: 300

HCL Bigfix Lifecycle Management Client Device Annual

SW Subscription & Support Renewal

Effective Date 1/1/2023-12/31/2023

Part# E0BDLLL

Quantity: 300

HCL Bigfix Compliance Client Device Annual

SW Subscription & Support Renewal

Effective Date 1/1/2023-12/31/2023

Part# E0BDFLL

Quantity: 300

HCL Bigfix Inventory Client Device Annual

SW Subscription & Support Renewal

Effective Date 1/1/2023-12/31/2023

Part# E0BDDLL

Quantity: 25

HCL Bigfix Lifecycle Management Client Device Annual

SW Subscription & Support Renewal

Effective Date 3/26/2023-3/25/2024

Part# E0BDLLL

Quantity: 25

HCL Bigfix Compliance Client Device Annual

SW Subscription & Support Renewal

Effective Date 3/26/2023-3/25/2024

Part# E0BDLFL

Quantity: 25

HCL Bigfix Inventory Client Device Annual

SW Subscription & Support Renewal

Effective Date 3/26/2023-3/25/2024

Period of performance

All required support should be delivered to the Government within days after receipt of an order. The Government requires HCL Bigfix for Lifecycle Management Client, Security & Compliance and Software Use Analysis software maintenance for a period of one year starting January 1, 2023 through December 31, 2023.