

Q&A for MHE Fleet Management System
030ADV23Q0043

1. Whether companies from Outside USA can apply for this?
(like from India or Canada)

Yes, companies from outside of the United States may submit quotes for this requirement, as long as the company is registered in SAM.gov.

2. Whether we need to come over there for meetings?

Some meetings may be performed remotely; however, other meetings including the training on the Fleet Management System must be done in-person. Please see the amended solicitation, which clarifies that the training must be provided in-person.

3. Can we perform the tasks (related to RFP) outside USA?
(like, from India or Canada)

The Library requires background checks on contractor employees accessing our data and networks. Most foreign nationals not residing in the United States for at least 3 years will not be able to get a background check approved. The Library would likely not approve of any Library data being stored outside of the United States.

Additionally, the contractor is required to remove the current fleet management system, and install a new fleet management system, if the proposed system is different from what is currently installed. Some of the requirements in Section C may be performed remotely; however, some of the requirements will require in-person work including the removal of the current system, installation of the new system, and training on the new system.

4. Can we submit the proposals via email?

Yes, proposals must be submitted via email per the instructions in the Solicitation.