

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE J		PAGE OF PAGES 1 12	
2. AMENDMENT/MODIFICATION NO. 0001		3. EFFECTIVE DATE 14-Mar-2023		4. REQUISITION/PURCHASE REQ. NO. M022 12323 4477		5. PROJECT NO. (If applicable)	
6. ISSUED BY REGIONAL CONTRACTING OFFICE-MCIWEST BLDG 22180 REGIONAL CONTRACTS CAMP PENDLETON CA 92055-5027		CODE M00681		7. ADMINISTERED BY (If other than item 6) See Item 6			
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code)				X 9A. AMENDMENT OF SOLICITATION NO. M0068123Q0015			
				X 9B. DATED (SEE ITEM 11) 09-Mar-2023			
				10A. MOD. OF CONTRACT/ORDER NO.			
				10B. DATED (SEE ITEM 13)			
CODE		FACILITY CODE					
11. THIS ITEM ONLY APPLIES TO AMENDMENT OF SOLICITATIONS							
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input type="checkbox"/> is extended, <input checked="" type="checkbox"/> is not extended. Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
12. ACCOUNTING AND APPROPRIATION DATA (If required)							
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.							
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.							
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).							
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:							
D. OTHER (Specify type of modification and authority)							
E. IMPORTANT: Contract or <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.							
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) The purpose of this amendment is to clarify the Performance Work Statement #2.1.4, 52.212-1 Addendum #6(a) Technical Acceptability and 52.212-2 Addendum #1 Technical and add the Period of Performance to the Contract Summary Table.							
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.							
15A. NAME AND TITLE OF SIGNER (Type or print)				16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)			
				TEL: _____ EMAIL: _____			
15B. CONTRACTOR/OFFEROR _____ (Signature of person authorized to sign)		15C. DATE SIGNED		16B. UNITED STATES OF AMERICA BY _____ (Signature of Contracting Officer)		16C. DATE SIGNED 14-Mar-2023	

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION SF 1449 - CONTINUATION SHEET

The following have been modified:

52.212-1 ADDENDUM

ADDENDUM TO 52.212-1

1. SUBMISSION OF QUOTATIONS: Quotations must be received **no later than the date stated in box 8, page 1 of this solicitation**. Quotation shall be submitted via email. Please respond to **Angela Chavez, angela.chavez@usmc.mil** directly with quotation.

2. QUESTIONS: Questions shall be submitted by email no later than **2 days** after issuance of the solicitation to the email address listed below. No phone questions will be accepted. The deadline is necessary to ensure timely award and the Government may, in its sole discretion, choose not to respond to questions received after the deadline. All questions will be reviewed and responded to by an amendment to the solicitation. Email questions to **Angela Chavez, angela.chavez@usmc.mil**.

3. PERIOD OF ACCEPTANCE OF OFFERORS: The pricing terms and conditions of the proposal shall be valid for 90 days unless a longer time is stated otherwise in the quote.

4. SAM. Offerors must be registered in the System for Award Management (SAM) database. Information in SAM should be current, if not – completion of the attached FAR Provision 52.212-3, Certifications and Representations is required with quotation. Information on registering in SAM may be obtained from www.sam.gov or calling 866-606-8220. Registration in SAM is free.

5. WIDE-AREA WORKFLOW – RECEIPT AND ACCEPTANCE. As a condition of receipt of any resulting order, the Contractor agrees to implement the Department of Defense (DOD) web-based application. Information on registering in WAWF/iRAPT may be obtained from <https://wawf.eb.mil/xhtml/unauth/registration/notice.xhtml> or calling 866-618-5988. Registration in WAWF/iRAPT is free.

6. COMPLETE RESPONSIVE QUOTE: The Government will award a Firm Fixed Price Contract resulting from this solicitation to the responsible quoter whose quotation conforming to the solicitation. A complete responsive quote must be received for consideration. A complete quote is (a) - (b) as follows:

(a) Technical Acceptability— must meet the following:

- Vendors must demonstrate that they have the knowledge and understanding of the technical and programmatic requirements outlined in the Performance Work Statement (PWS) and must ensure their discussion articulates their capability to provide continuous quality support. The quote must demonstrate that the vendor has the capacity to support the requirements, understands the priorities, and can execute a comprehensive approach that ensures quality performance and use of staff resources to meet objectives.
- Contractor shall provide the Government with proof of its interim ATO, ATO, or active FedRAMP accreditation (Ready, In-Process or Authorized). <https://www.fedramp.gov>

(b) Price - All quotes must be the Contractor's Best Pricing. Price analysis shall be used to verify that the overall price offered is fair and reasonable.

52.212-2 ADDENDUM

Regional Contracting Office, Camp Pendleton, CA, is issuing Request For Quotation (RFQ) to procure **Information Technology Solution For Sikes Act Permit Issuance & Dispersed Recreation Access Management Services (SAPDRAMS) permits issued to authorized individuals for Outdoor Recreating, Hunting, and other authorized dispersed outdoor activities facilitating the issuance and management of Sikes Act (16 U.S.C. 670 et seq.)**. This procurement is conducted in accordance with FAR Part 12 (Acquisition of Commercial Items) utilizing FAR Part 13 (Simplified Acquisition Procedures).

Incorporated provisions and clauses are those in effect through Federal Acquisition Circular **2023-01**, effective **12/30/2022** and DFARS Change Notice (DCN) **01/31/2023**, effective **01/31/2023**.

BASIS FOR AWARD. Award will be on the capability of the quoter to meet or exceed the specifications and pricing determined to be fair and reasonable. The resulting award will be a **Firm-Fixed Priced** purchase order, all or none, for **Information Technology Solution For Sikes Act Permit Issuance & Dispersed Recreation Access Management Services (SAPDRAMS) permits issued to authorized individuals for Outdoor Recreating, Hunting, and other authorized dispersed outdoor activities facilitating the issuance and management of Sikes Act (16 U.S.C. 670 et seq.)**.

EVALUATION. Lowest Price Technically Acceptable (LPTA) will be utilized. The Government intends to make a single Firm Fixed Price award to satisfy this requirement. Award will be made on the initial evaluation of quotes received in response to this RFQ. Therefore, quoters are cautioned to ensure that initial quotes contain your best terms from a technical and price standpoint. The following factors will be used to evaluate quotes:

1. TECHNICAL: Minimum specifications:

- Vendors must demonstrate that they have the knowledge and understanding of the technical and programmatic requirements outlined in the Performance Work Statement (PWS) and must ensure their discussion articulates their ability to provide continuous quality support. The quote must demonstrate that the vendor has the capacity to support the requirements, understands the priorities, and can execute a comprehensive approach that ensures quality performance and use of staff resources to meet objectives.

2. TASKS

2.1 TASK 1: PROVIDE SOFTWARE SERVICE SOLUTION FOR SAPDRAMS

2.1.1 Core Features

2.1.1.1 Website Development. MCAS Yuma administrators, to include natural resources managers, conservation law enforcement officers or other designated staff require the ability to build and maintain their own web site content through the host program. Training and assistance to the MCAS Yuma staff with initial site construction as well as online tutorial videos are required. Authorized staff must be able to update notices or add weather statements, cancellations, area closures, etc. Designated MCAS Yuma staff requires the ability to upload directives, maps, reports, photographs, or other text/graphics concerning the recreational activities.

2.1.1.2 Content Management Service (CMS). The Contractor must provide a CMS within their web-based service that allows MCAS Yuma staff to control all variables within the SAPDRAMS. This is the online interface where MCAS Yuma staff view and control all services to which they have subscribed. For example, web site builder, staff permissions, view and edit customer accounts, configure permits, create, and control areas, manage activities, track user violations, view reports, send notifications, view area check-ins, occupancies, etc. The CMS will allow for staff to create and schedule (date controlled) any number of activities and recreation areas so that approved account holders can easily check-in/out of MCAS Yuma for offered activities using the contractor's website. Each area may have a specific quota of daily passes per activity available for check-in. These quotas may be changed by staff when necessary.

2.1.1.3 Hosting. The contractor provides all hosting, security, maintenance, and backups. This will also encompass pro-active maintenance and service, including service packs, hotfixes, and patches to the hosted services to ensure recreationist can access the SAPDRAMS with common browsers.

2.1.1.4 Customer Interface. Customers will access the Contractor's website via internet service to create a user account. The customer shall have access to view training videos, participate in customer opinion surveys, and view informational notices, photographs, graphics, and reports posted by RMDY.

2.1.1.5 Permit Creation and Sales. The CMS will allow for permit issuance online through the website. Staff will be able to create any variation of permits, for example, seasonal permits, senior permits, annual, daily, junior, no-cost permits, etc. The CMS will list the permits and the customer will be able to select one or more permits during a session and will be able to access and print them. The CMS will provide printable permits for customers. Digital copies will be available to users with mobile devices when out in the field. Customers also have access to their accounts to view old permits and registration information.

2.1.1.6 Major violations of lawful regulations aboard MCAS Yuma may also result in debarment. The CMS will provide a report of any personnel in debarment status.

Debarment status can be removed by MCAS Yuma conservation law enforcement when the reasons for debarment have been adjudicated per MCAS Yuma directive.

2.1.1.7 Apply Administrative Holds. Staff can put any customer on administrative hold which will prevent them from account access and/or purchasing permits. Administrative holds will disable customers' accounts and may be temporary or permanent, depending on severity of the issue or completion of a restrictive period. A recreationist may be prohibited from participating in MCAS Yuma dispersed recreation for a variety of reasons, to include, but not limited to violation of Arizona, federal or MCAS Yuma regulations; expiration of Arizona or MCAS Yuma licenses/permits; failure to abide by safety standards; and failure to obtain a passing score on any required safety exams.

2.1.1.8 Accounts. Authorized staff can search and view a user's contact information, holds, validations, user notes, active permits, reservations, accepted acknowledgements, and lifetime activity history.

2.1.1.9 Email Notification. The CMS will automatically send email account notification concerning permit expiration/renewal notices. Authorized staff will have access to send an email directly to a user or to a group of users, from within the CMS. Users will have the option of being sent program information (i.e., harvest information, area closures, etc.) via their profile email.

2.1.1.10 Administrative Roles or Groups. The lead administrator for MCAS Yuma can assign roles to staff members to control which staff members have access to which pages in the CMS and what that group of users can do to that page (edit, read only, etc.).

2.1.1.11 Customer Account Access. Customers can log into their account to edit account information, reprint permit, attain new permits, view receipts, and see their own activity and harvest history.

2.1.1.12 Training. Training can be conducted remotely via online video conferencing tool.

2.1.1.13 Documentation and Tutorials. Each page in the CMS will have help documentation specific to the page you are on.

2.1.1.14 Safety Brief. MCAS Yuma will provide one or more (number unlimited) safety brief(s) which contractor will embed into the website for users to watch. After the video, users take a quiz to verify that they understood the requirements. If the user passes the quiz, he/she will be granted access to receive any permits that require that safety briefing and their account will be unlocked and available for activity check-in.

2.1.1.15 Surveys. CMS will include an online survey builder where you can build a survey and have your customers complete the survey and view results at any given time. Results are real-time and can be viewed via the CMS or exported.

2.1.2 Check-in/out Service

2.1.2.1 Daily Access Pass Service. The contractor will build, test, and integrate a service for daily access pass issuance. The contractor will supply MCAS Yuma with demonstrations of the interface for testing and validation.

Different user groups can be granted different levels of activity and area access. RMDY must be able to designate the user group of each registered permittee and be able to designate the reservation system entry time for each user group. Prior to scheduled activities (early reservation period), members of user groups will be able to reserve daily passes at the time designated for their user group. Reservations of daily access passes can be done online.

2.1.2.2 Online Reservation Service:

- Customers can create, review, or cancel activity or area reservations
- Reservations can be created for certain days of the week and times of day
- Limitations can be placed on reservations such as area occupancy, compatible user groups, and conflicting activities
- If customers attempt to check-in to a closed, are they will be denied entry/check-in

2.1.2.3 Area and Activity Creation and Management. Staff can create as many dispersed recreation areas as the MCAS Yuma program requires. Staff can establish maximum occupancy quotas on areas by activity and disseminate current occupancy numbers real-time via public website. Staff can open/close areas and schedule activities by day, season date ranges and/or business hour ranges (morning and/or afternoon). Staff can restrict specific areas to a select activity (e.g., archery hunting only), to a specific user group, those with handicap verification, age (youth hunt), etc. If an area gets closed and users are already checked-in to that area, an automatic area closure alert/notification will be sent via email/text/outbound call to those individuals requiring that they immediately depart the area and check-out once cleared from that area.

2.1.2.4 Area Scheduler & Web Display. This feature is used to display area status (open/closed) and occupancies to users via website. This display will show dispersed recreation areas that require check-in/out.

2.1.2.5 Web Reservation Service. Users can reserve an area or activity before and can be limited to certain days of the week and times of day. Limitations can be placed on reservations, which can be based on area occupancy maximum and/or user groups (% of passes).

2.1.2.6 Web Map. Display map information staff wants to share with the users. They can select their area(s) with a color-coded, interactive map, which can be used to display open/close status, current/max occupancies, acreage, descriptions, dates, etc. This can be used for general public, check-in only or for administrative staff to schedule area openings or closings.

2.1.2.7 Activity Data. Authorized MCAS Yuma personnel will have access to activity database that contains record of all customer visit transactions.

2.1.2.8 Reports. All reports are exportable to MS Excel. Types of reports available in CMS include activity & area use, demographics, time spent, etc... All reports can have filters applied such as date, area, customer type or other.

2.1.2.9 Acknowledgements. Acknowledgements are used to display necessary information to the user at designated places during registration and check-in/out, where the user must 'Agree' to the terms before he/she can continue. All accepted acknowledgements by a user are permanently stored in their account information.

2.1.2.10 Query User Database. Conservation law enforcement or other administrative staff can query real-time all users that are currently checked-in using either website or telephone system. Staff can retrieve check-in details and other information, such as vehicles page, where searches can be done on make, model, color, type, plate, year, state and whether the vehicle's owner is checked in.

2.1.2.11 Be On the Look Out (BOLO) and Violations Tracking. BOLO feature, where staff (e.g., Conservation Law Enforcement) can be notified (email/text message/automated call) when a specific user checks-in. Also needs to allow for conservation law enforcement to track and produce a report on violations issued.

2.1.2.12 Text Messaging Service. The CMS will allow staff to send texts to those in a specific area or everyone who is currently checked-in if needed due to severe storm warning, change in Base operating code and other messages as required. The CMS provide reminders for permit renewal requirements, permit expiration date, or other items as needed.

2.1.3 Deployment of SAPDRAMS Contractor will provide SAPDRAMS to MCAS Yuma RMDY for testing and approval. Contractor will resolve any issues identified by RMDY and resubmit it for final approval. Upon approval of SAPDRAMS, contractor will begin providing subscription services. Initial deployment will include onsite training of MCAS Yuma staff responsible for utilizing the SAPDRAMS.

2.1.4 Authorization to Operate (ATO) and/or Federal Risk and Authorization Management Program (FedRAMP). FedRAMP is a government-wide program that provides a standardized approach to security assessment, authorization, and continuous monitoring for cloud products and services. Prior to performing Task 2: Subscription Services, the Contractor shall provide the Government with proof of its

hosting environment's interim ATO, ATO, or active FedRAMP accreditation (Ready, In-Process or Authorized).

2.2 TASK 2: SUBSCRIPTION SERVICES 2.2.1 Support Once all services have been tested and configured in accordance with accredited FedRAMP guidelines and/or show proof of an interim ATO or ATO, the Contractor shall make arrangements to deliver, train, and setup the SAPDRAMS.

2.2.1 Remote Maintenance and Monitoring. The contractor will remotely maintain all services to ensure the continuing operation and functionality of the delivered solution as identified in the PWS. The contractor will pro-actively test availability and functionality of the on-site components of all services. This testing will be done through remote access. This support will consist of:

- Performance monitoring and testing of the contractor-based service
- Evaluating logs for security and performance related issues
- Applying service patches and updates to network connectivity equipment
- Monitoring network connectivity and quality of service (QOS)
- Performance monitoring of SAPDRAMS

2.2.2 Help Desk and Remote Support. The contractor will provide 24 hours/7 days a week online issue tracking support and maintain Help Desk telephone support during Monday-Friday 0800-1500. The support will provide issue identification and resolution as well as coordination of warranty repair with vendors. All calls coming into the Help Desk will be logged and tracked until resolution. Logs will be accessible to MCAS Yuma staff for the duration of contract.

2.3 INTEGRATE OUTSIDE AGENCIES

2.3.1 Contractor will integrate multiple locations (Luke Air Force Base, Cabeza Prieta National Wildlife Refuge, Sonoran Desert National Monument) for users to select for recreational activities. Admin and Users will be able to perform all the same functions within SAPDRAMS under this location that is provided for MCAS Yuma.

3.MARINE CORPS ENTERPRISE NETWORK (MCEN) COMPLIANCE

- This web-based service must be compliant with DoD IT standards for network and information security. MCAS Yuma administrators and customers using government and privately-owned computer and cellphone devices must be able to access the contractor's website application. Personal Identifiable Information (PII) within SAPDRAMS required for law enforcement to conduct routine checks will be available to MCAS Yuma administrators and MCAS Yuma law enforcement officers.
- Contractor shall provide the Government with proof of its hosting environment's interim ATO, ATO, or active FedRAMP accreditation (Ready, In-Process or Authorized).
<https://www.fedramp.gov>

(Sufficient information shall be provided to support capability to meet the required brand name products and services requested, to include but not limited to, product literature, product number, authorized service provider letter, etc...)

Rating will be in accordance with: RATING	DESCRIPTION
ACCEPTABLE	Quotation meets the requirements of the solicitation.
UNACCEPTABLE	Quotation does not meet the requirements of the solicitation.

2. PRICE: All quotes must be the Contractor's Best Pricing. Price analysis shall be used to verify that the overall price offered is fair and reasonable. The Offeror shall input the unit price and total in all the line items present in the SF1449. The total evaluated price is calculated using the prices proposed for all line items.

3. EVALUATION PROCESS: The evaluation will proceed as follows:

- Step 1 – The Contracting Officer will review offers to determine if each offeror has submitted a responsive quote. To be responsive, quoters must submit all the documentation identified above, by the RFQ close date/time shown in block 8 of the SF1449. A quote may be eliminated from the competition without further consideration if it does not meet the responsiveness requirements.

- Step 2 – Quotes that have been determined responsive will then be evaluated and receive a rating of Acceptable or Unacceptable based on the technical acceptability criteria above. Offerors must receive an “Acceptable” rating on each technical element to be determined technically “Acceptable”.
- Step 3 – Remaining technically acceptable quotes will be ranked in in order from lowest to highest based on submitted CLIN prices. All CLIN prices will be evaluated and determined to be fair and reasonable using one or more of the techniques set forth in FAR 15.404-1(b)(2). The assessment of price will consider the overall quoted price. Quotes containing only partial pricing will not be evaluated.

The Government reserves the right to award no contract, depending on the quality of the quotes submitted and availability of funds for the requirement. The Government intends to evaluate quotes and award a single contract without requesting or accepting revised quotes. Therefore, the Offerors will be advised that their initial quote should contain the most favorable terms and reflect it's best possible performance potential. The Government does reserve the right to clarify aspects of the quotes and hold discussions.

PERFORMANCE WORK STATEMENT

Performance Work Statement
Information Technology Solution for
Sikes Act Permit Issuance & Dispersed Recreation Access Management Services (SAPDRAMS)

1. OBJECTIVE

The objective of this Performance Work Statement (PWS) is to expand the capabilities and improve efficiency of the Range Management Department Yuma (RMDY) aboard Marine Corps Air Station Yuma (MCAS Yuma), Arizona, by facilitating the issuance and management of Sikes Act (16 U.S.C. 670 et seq.) permits issued to authorized individuals for access to MCAS Yuma for the purpose of Recreating, Hunting, and other authorized dispersed outdoor activities. MCAS Yuma Range Management Department is directed toward implementing scientifically based fish and wildlife conservation activities, which provide a balanced environment for maintaining healthy populations of wildlife. A major program focus is to provide resource based outdoor recreational opportunities for military personnel, their dependents, civilians serving the Base, and the general public consistent with mission requirements.

1.1 Scope

Major capabilities that need to be made available for automated Sikes Act Permit Acquisition & Dispersed Recreation Access Management Services (SAPDRAMS) include: customized web based Content Management Service (CMS); online check-in/out; online help documentation and training videos; training on all services; and ongoing support for the newly integrated capabilities.

2. TASKS

2.1 TASK 1: PROVIDE SOFTWARE SERVICE SOLUTION FOR SAPDRAMS

2.1.1 Core Features

2.1.1.1 Website Development. MCAS Yuma administrators, to include natural resources managers, conservation law enforcement officers or other designated staff require the ability to build and maintain their own web site content through the host program. Training and assistance to the MCAS Yuma staff with initial site construction as well as online tutorial videos are required. Authorized staff must be able to update notices or add weather statements, cancellations, area closures, etc. Designated MCAS Yuma staff requires the ability to upload directives, maps, reports, photographs, or other text/graphics concerning the recreational activities.

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2.1.2.1 Daily Access Pass Service. The contractor will build, test, and integrate a service for daily access pass issuance. The contractor will supply MCAS Yuma with demonstrations of the interface for testing and validation. Different user groups can be granted different levels of activity and area access. RMDY must be able to designate the user group of each registered permittee and be able to designate the reservation system entry time for each user group. Prior to scheduled activities (early reservation period), members of user groups will be able to reserve daily passes at the time designated for their user group. Reservations of daily access passes can be done online.

2.1.2.2 Online Reservation Service:

- Customers can create, review, or cancel activity or area reservations

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2.1.2.3 Area and Activity Creation and Management. Staff can create as many dispersed recreation areas as the MCAS Yuma program requires. Staff can establish maximum occupancy quotas on areas by activity and disseminate current occupancy numbers real-time via public website. Staff can open/close areas and schedule activities by day, season date ranges and/or business hour ranges (morning and/or afternoon). Staff can restrict specific areas to a select activity (e.g., archery hunting only), to a specific user group, those with handicap verification, age (youth hunt), etc. If an area gets closed and users are already checked-in to that area, an automatic area closure alert/notification will be sent via email/text/outbound call to those individuals requiring that they immediately depart the area and check-out once cleared from that area.

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2.1.2.7 Activity Data. Authorized MCAS Yuma personnel will have access to activity database that contains record of all customer visit transactions.

2.1.2.8 Reports. All reports are exportable to MS Excel. Types of reports available in CMS include activity & area use, demographics, time spent, etc... All reports can have filters applied such as date, area, customer type or other.

2.1.2.9 Acknowledgements. Acknowledgements are used to display necessary information to the user at designated places during registration and check-in/out, where the user must 'Agree' to the terms before he/she can continue. All accepted acknowledgements by a user are permanently stored in their account information.

2.1.2.10 Query User Database. Conservation law enforcement or other administrative staff can query real-time all users that are currently checked-in using either website or telephone system. Staff can retrieve check-in details and other information, such as vehicles page, where searches can be done on make, model, color, type, plate, year, state and whether the vehicle's owner is checked in.

2.1.2.11 Be On the Look Out (BOLO) and Violations Tracking. BOLO feature, where staff (e.g., Conservation Law Enforcement) can be notified (email/text message/automated call) when a specific user checks-in. Also needs to allow for conservation law enforcement to track and produce a report on violations issued.

2.1.2.12 Text Messaging Service. The CMS will allow staff to send texts to those in a specific area or everyone who is currently checked-in if needed due to severe storm warning, change in Base operating code and other messages as required. The CMS provide reminders for permit renewal requirements, permit expiration date, or other items as needed.

2.1.3 Deployment of SAPDRAMS Contractor will provide SAPDRAMS to MCAS Yuma RMDY for testing and approval. Contractor will resolve any issues identified by RMDY and resubmit it for final approval. Upon approval of SAPDRAMS, contractor will begin providing subscription services. Initial deployment will include onsite training of MCAS Yuma staff responsible for utilizing the SAPDRAMS.

2.1.4 Authorization to Operate (ATO) and/or Federal Risk and Authorization Management Program (FedRAMP). FedRAMP is a government-wide program that provides a standardized approach to security assessment, authorization, and continuous monitoring for cloud products and services. Prior to performing Task 2: Subscription Services, the Contractor shall provide the Government with proof of its hosting environment's interim ATO, ATO, or active FedRAMP accreditation (Ready, In-Process or Authorized).

2.2 TASK 2: SUBSCRIPTION SERVICES 2.2.1 Support Once all services have been tested and configured in accordance with accredited FedRAMP guidelines and/or show proof of an interim ATO or ATO, the Contractor shall make arrangements to deliver, train, and setup the SAPDRAMS.

2.2.1 Remote Maintenance and Monitoring. The contractor will remotely maintain all services to ensure the continuing operation and functionality of the delivered solution as identified in the PWS. The contractor will proactively test availability and functionality of the on-site components of all services. This testing will be done through remote access. This support will consist of:

- Performance monitoring and testing of the contractor-based service
- Evaluating logs for security and performance related issues
- Applying service patches and updates to network connectivity equipment
- Monitoring network connectivity and quality of service (QOS)
- Performance monitoring of SAPDRAMS

2.2.2 Help Desk and Remote Support. The contractor will provide 24 hours/7 days a week online issue tracking support and maintain Help Desk telephone support during Monday-Friday 0800-1500. The support will provide issue identification and resolution as well as coordination of warranty repair with vendors. All calls coming into the Help Desk will be logged and tracked until resolution. Logs will be accessible to MCAS Yuma staff for the duration of contract.

2.3 INTEGRATE OUTSIDE AGENCIES

2.3.1 Contractor will integrate multiple locations (Luke Air Force Base, Cabeza Prieta National Wildlife Refuge, Sonoran Desert National Monument) for users to select for recreational activities. Admin and Users will be able to perform all the same functions within SAPDRAMS under this location that is provided for MCAS Yuma.

3.MARINE CORPS ENTERPRISE NETWORK (MCEN) COMPLIANCE

This web-based service must be compliant with DoD IT standards for network and information security. MCAS Yuma administrators and customers using government and privately-owned computer and cellphone devices must be able to access the contractor's website application. Personal Identifiable Information (PII) within SAPDRAMS required for law enforcement to conduct routine checks will be available to MCAS Yuma administrators and MCAS Yuma law enforcement officers.

4.PERIOD OF PERFORMANCE

The period of performance for this contract will be a base 12-month period of performance, four (4)12-month option periods of performance.

The following are key delivery dates and milestones within the base period pf this PWS:

Milestone or Deliverable	Delivery Date
Procure Equipment and Services	45 days
Service Development	60 days
On-Site Deployment	90 days
On-Site Training	90 days
Testing and Modifications	90 days
Provide Support and Maintenance	140 to 365 days

5. GOVERNMENT TECHNICAL POINT OF CONTACT

The Contracting Officer shall designate a Government Technical Points of Contact during the term of this contract. The TPOCs will provide assistance in identification and resolution of problems, conflicts in priority, subtask requirement definitions, and other operations type problems within the scope of this Performance Work Statement. The TPOC will provide technical clarification and assistance in support of the contract requirements. The **TPOCs DOES NOT** have the authority to make changes and/or give direction under this contract. The only authority under this contract authorized to make changes, give direction, and/or provide monetary adjustments is the Contracting Officer from the Regional Contracting Office MCI-WEST, MCB Camp Pendleton, CA.

TPOC is:

Blake Hash – blake.hash@usmc.mil, (928) 269-3115

6. Contracting Officer Authority. The Contracting Officer is the only person authorized to direct changes in any of the requirements under this contract, and, notwithstanding any provisions contained elsewhere in this contract, said authority remains solely in the Contracting Officer (Reference Block 31 on the SF1449). In the event the Contractor effects any such change at the direction of any person other than the Contracting Officer, the change will be considered to have been made without authority and solely at the risk of the contractor.

SUMMARY CONTRACT TABLE

Development and Deployment of Sikes Act Permit Sales & Dispersed Recreation Access Management Services (SAPDRAMS)					
CLIN	Description	Quantity	Unit of issue	Unit Price	Extended Price
0001	Development and Deployment of Sikes Act Permit Sales & Dispersed Recreation Access Management Services (SAPDRAMS) in accordance with the Performance Work Statement (PWS) 27 MAR 2023 – 26 MAR 2024				
0002	Subscription for support, maintenance, and monitoring of SAPDRAMS in accordance with the Performance Work Statement (PWS) 27 MAR 2023 – 26 MAR 2024	12	MO		
	Base Period Subtotal				
1001	Subscription for support, maintenance, and monitoring of SAPDRAMS in accordance with the Performance Work Statement (PWS) 27 MAR 2024 – 26 MAR 2025	12	MO		
	Option Year 1 Subtotal				
2001	Subscription for support, maintenance, and monitoring of SAPDRAMS in accordance with the Performance Work Statement (PWS) 27 MAR 2025 – 26 MAR 2026	12	MO		
	Option Year 2 Subtotal				
3001	Subscription for support, maintenance, and monitoring of SAPDRAMS in accordance with the Performance Work Statement (PWS) 27 MAR 2026 – 26 MAR 2027	12	MO		
	Option Year 3 Subtotal				
4001	Subscription for support, maintenance, and monitoring of SAPDRAMS in accordance with the Performance Work Statement (PWS) 27 MAR 2027 – 26 MAR 2028	12	MO		
	Option Year 4 Subtotal				
			TOTAL		

(End of Summary of Changes)