

**Unaccompanied Housing Furnishings/Appliance Movement (Drayage)
Performance Requirements Summary (PRS)**

**Attachment 1
Performance Requirements Summary**

Performance Objective (Required Service)	Performance Standard	Performance Threshold/ Acceptable Quality Level (AQL)	Incentive (Positive and /or Negative)
<p>PRS #1</p> <p>C.1.1. Description of Services/Introduction</p> <p>The Contractor shall provide all personnel, equipment, supplies, facilities, transportation, tools, materials, supervision, and non-personal services necessary to assist the Furniture Management Office with Unaccompanied Personnel Housing (UPH) Furnishings/Appliance Movement (Drayage) Services as defined in this Performance Work Statement (PWS).</p>	<p>The Contractor shall provide services IAW PWS.</p> <p>The term furnishings include beds (head/foot boards, rails, springs), chairs, dressers, desks, mattress, and lamps.</p>	<p>25% Deviation from performance Standard</p>	<p>Contractor performance data will be used to substantiate objective ratings of contractor performance. Trends of less than acceptable performance could result in negative CPARS ratings).</p>

<p>PRS #3</p> <p>C.1.6.10.3. Personnel List.</p> <p>The Contractor shall provide in writing, to the Contracting Officer and Contracting Officer's Representative, a list of all Contractor employees no later than five (5) calendar days after the contract award..</p>	<p>The list shall include each employee's name, job title, telephone number, employment date with the Contractor, and a legible photocopy of each employee's certifications and licenses. The Contractor shall revise and resubmit it to the Contracting Officer within five (5) calendar days of any changes of personnel.</p>	<p>4%</p>	<p>Contractor performance data will be used to substantiate objective ratings of contractor performance. Trends of less than acceptable performance could result in negative CPARS ratings</p>
<p>PRS #4</p> <p>C.4.2. Materials:</p> <p>The Contractor shall provide all personnel and materials necessary to meet the requirements under this PWS.</p>	<p>The Contractor shall perform IAW PWS</p>	<p>100%</p>	<p>Contractor performance data will be used to substantiate objective ratings of contractor performance. Trends of less than acceptable performance could result in negative CPARS ratings</p>
<p>PRS #5</p> <p>C.5.2.2.1. C.5.2.2.2.</p> <p>DMO's for household appliances, including beds The Contractor shall respond to the DMO within 2 hours of notification.</p>	<p>DMO onsite response services shall be accomplished within two (2) working days of creation of the DMO and completed within thirty (30) calendar days from the date of request.</p> <p>The Contractor shall respond to the DMO within 5 working days.</p>	<p>95%</p>	<p>Contractor performance data will be used to substantiate objective ratings of contractor performance. Trends of less than acceptable performance could result in negative CPARS ratings</p>

<p>PRS #6</p> <p>C.1.6.8.2.3.1. Physical Security Plan.</p> <p>The Contractor shall submit a Physical Security Plan if required to access government-furnished or contractor-controlled facilities</p>	<p>The Contractor shall provide a Physical Security Plan to the KO and COR within thirty (30) calendar day</p>	<p>5%</p>	<p>Contractor performance data will be used to substantiate objective ratings of contractor performance. Trends of less than acceptable performance could result in negative CPARS ratings</p>
<p>PRS #7</p> <p>Phase-in Period</p> <p>C.1.5.2.1. <u>Phase In.</u></p> <p>During the phase-in period, the Contractor shall become familiar with performance requirements to commence full performance of services by the end of the phase-in period.</p>	<p>Full performance of all requirements will be required within 30 calendar days of contract award date and throughout the life of the contract.</p>	<p>Deviation from performance Standard; % 0</p> <p>No deviation.</p>	<p>Contractor performance data will be used to substantiate objective ratings of contractor performance. Trends of less than acceptable performance could result in negative CPARS ratings</p>
<p>PRS #8</p> <p>Phase-out Period</p> <p>C.1.5.2.2. <u>Phase Out.</u></p> <p>The Contractor shall operate in good faith with the successor contractor to ensure the continuity and consistency of the service under the new contract.</p>	<p>The Contractor shall perform IAW PWS</p>	<p>Deviation from performance Standard; % 0</p>	<p>Contractor performance data will be used to substantiate objective ratings of contractor performance. Trends of less than acceptable performance could result in negative CPARS ratings</p>