

USTRANSCOM Personal Property Advisory #21-0075

Date: 24 May 2021

From: USTRANSCOM Defense Personal Property Management Office (DPMO), Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DOD) Approved Transportation Service Providers (TSPs)

Subject: Health Protection Protocols – Update to Mask Wearing Guidance

1. The mask guidance previously established as part of the 2020 Health Protection Protocols **remains unchanged** as DOD continues to review the implication of the revised CDC Mask Wear guidance.
2. TSPs should only accept those shipments they are confident can be handled in a safe manner.
3. In our communication with customers, DOD continues to reiterate the decision-authority customers have in the relocation process. Customers are empowered to decide who enters their residence and question moving company personnel on their adherence to Health Protection Protocols. Similarly, we encourage moving crews and drivers to stop the process if they have concerns with a customer's adherence to Health Protection Protocols and contact the local shipping office.
4. A DOD representative will contact the customer during the relocation process to verify all parties are following the safety protocols, and to take corrective action when needed.
5. Key highlights of the health protection protocols are listed below. TSPs must review the referenced advisories in their entirety.

5.1. Advisory #20-0073:

Any DOD customer not comfortable with the movers entering their home, should work with their chain of command and shipping office to reschedule their pack-out or delivery. PPSOs and TSPs shall contact customers to ensure all parties are comfortable with QA and commercial moving personnel conducting packing, pickup, or deliveries inside a resident's home.

5.2. Advisory #20-0081:

The TSP Certification of Health Protection Protocols document assures DOD customers that industry personnel working in their homes have been screened for illness in accordance with Centers for Disease Control guidelines and equipped to follow basic health protection protocols.

TSPs are required to present the completed TSP Certification of Health Protection Protocols document to the customer BEFORE beginning any work in a residence.

6. Email questions relating to this advisory to transcom.scott.tcj9.mbx.pp-billings@mail.mil.
7. This message was approved for release by the Deputy Director for Operations, Defense Personal Property Management Office, (TCJ9-O).