

**STATEMENT OF WORK**  
**for**  
**Commercial Internet Services**  
**at**  
**Creech AFB, NV**

**1.0 BACKGROUND.** High Speed Internet Services are required for Buildings 152 (Reaper Fitness Facility), 1204 (Predator Fitness Facility), 1003 (Cool Beans Café), Building 1065, Building 150, Building 104, Building 113, Building 85 and Building 1210 (Guardian Dining Facility) are 24/7 use facilities on Creech AFB requiring Wi-Fi service.

**2.0 DESCRIPTION OF SERVICES.** The contractor shall Engineer, Furnish, Install, and Test (EFI&T) the complete turnkey installation of High Speed Internet at 100 Mbps. Services shall be provided at the following buildings:

Building 152	Building 104
Building 1204	Building 113
Building 1003	Building 85
Building 1065	Building 1210
Building 150	

Services at these buildings will provide wall to wall service coverage.

**2.1 Installation.** The contractor shall provide all equipment, tools, transportation, labor and other incidentals necessary to provide wireless internet service. This includes but is not limited to equipment that is needed to provide access to multiple service connection drops within the same building, routers, modems, converter boxes, equipment racks and wireless access points. Materials will be new and not refurbished. The contractor will provide connectivity requirements to 432WG/ FM between the buildings on base property from the contractor's service point drop off to the customer's access point location. Adequate building space will be provided for contractor equipment installation.

**2.2 Signal Leakage/Interference.** The service needs to be configured on a band to avoid interference with base operations and maintenance. The contractor shall recognize and prevent signal leakage or other interference that affects the government's air navigational, communications, or surveillance facilities, or other electronic device or equipment located on the installation. Upon receiving notice of such leakage or interference from whatever source, including the contractor's own testing and monitoring activities, the contractor shall immediately take corrective action within eight (8) hours to eliminate the leakage or interference.

**2.3 Service Maintenance.** The contractor shall maintain, provide repair, and service maintenance on the required systems in accordance with industry standards and as required by Federal Communications Commission (FCC) regulations.

**2.4 Customer Service.** The contractor shall provide twenty-four (24) hour customer support services to the Government, to include evenings, holidays, and weekends. The contractor shall respond to official service outages when reported within 24 hours, regardless of whether on a weekend or holiday, at no additional cost to the government.

**2.5 Interruption of Service.** The contractor shall maintain the system to provide the Government uninterrupted service. The Government shall be notified by e-mail and telephone within ten (10) working days in advance of scheduled interruption of service. Upon unscheduled service interruption, the contractor shall inform the government of the nature of the outage and the estimated time of repair.

- 2.6 Project Completion.** The contractor shall schedule a final project walk-through of all work completed prior to close out with the government project manager. This should be scheduled at least 72 hours prior to the event.
- 2.7 Security.** Government escorts may be required, as some work may be performed in secure facilities for wireless service connectivity onto the base infrastructure. After contract award, the contractor shall provide the names, social security numbers, driver's license numbers and state of issue, and birth date of contract personnel who will complete the installation, setup, and provide customer service. This information is required to grant access on Creech AFB as well as any secure facility for commercial service connectivity onto the base. This information must be received by 432 ABS/SCX at least two (2) weeks before the arrival of contract personnel.

### **3.0 GENERAL INFORMATION**

- 3.1 Points of Contact:**  
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