

1. **SOW Reference:** Chapter 2 – Personnel, 3. Position Requirements, D) Electronic Monitoring Specialist (EMS) (page 12): *A minimum of one EMS is required to be on duty at all times.*

Question: Would the BOP allow Contractors during non-operating hours to cover this position in a call center or other remote location with staff cleared by the BOP that may not be 100% dedicated to this contract?

The EMS position is a key staff position. All key personnel are full-time employees and must be 100 percent devoted to the federal DRC contract. If the contractor wants to propose remote they should put it in their technical proposal.