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Authorized Factory Sales and Service Dealer

Ms. Melanie M. Schofield,

Please be advised that F.A. O'Toole Office & Industrial Systems, Inc. located at 350 Clubhouse Dr, Hunt Valley, MD 21031, is the exclusive authorized factory sales and service dealer for all Kardex Remstar equipment in the state of Maryland and Northern Virginia region including Quantico.

F. A. O'Toole has represented Kardex Remstar since 1973 and is the only authorized partner to head the sales and service responsibilities for this area. As a Kardex Remstar dealer FA O'Toole. is required to participate in company sponsored certification training programs for all sales and service personnel. This requirement not only assures our customers of continued quality service but also supports our commitment to all our products, irrespective of the any changes due to the introduction of enhancements and improvements. To further support this initiative, Kardex Remstar has elected to sell our products and service parts only through Kardex Remstar factory authorized dealers.

Please note, Kardex Remstar does not assume any liability for equipment failure or personal injury if service is performed by any organization or individual who is not factory authorized, trained and/or does not use new Kardex Remstar factory replacement parts. Furthermore, all warranties will be null and void if factory sales or services are provided by noncertified Kardex Remstar authorized service and sales resellers.

Please reach out if you have any questions/concerns.

Yours sincerely,

Jessica Lang
Key Accounts/Government Sales
Kardex Remstar LLC