

DATE: September 1, 2021
RE: **VENDOR MANUFACTURER**

To Whom It May Concern:

This letter is to confirm that the Callyo™ system, including 10-21 Video and Callyo Pro, are manufactured, sold and distributed exclusively by Callyo 2009 Corp. (DBA “Callyo”). No division of Callyo, nor any other company, makes a product that includes all of the unique features available in this product. This product must be purchased directly by institutions from Callyo at the address listed above. There are no agents or dealers authorized to invoice this product.

Callyo is the only company worldwide that can legally provide the capabilities requested by your agency. This is due to the existence of multiple issued software patents, including but not limited to the below:

- A virtual investigative phone that receives information from a telephone that is a mobile bug and connects the mobile bug to a virtual number to monitor a call (see US Patent 8,626,078). The mobile bug may be remotely commanded to begin acting as a one-way bug (see US Patent Application 15/594,371, which is indicated as allowed and ready to issue as a US Patent). The mobile bug may provide, along with audio data, situational data including GPS coordinates and video data (see US Patent 8,934,847). Multiple monitoring devices may simultaneously monitor the mobile bug (see US Patent 9,313,323). Audio data and situational data may be synchronized for presentation to a monitoring agency (see US Patent 9,674,339).
- A virtual investigative phone service that authenticates an operative’s phone for monitoring calls (e.g., with CIs) by a monitoring agency, and establishes a three-way call therewith, where the call may optionally be recorded (see US Patents 8,824,652, 8,731,171, and 9,253,311).
- A virtual investigative phone that automatically initiates a recording when detecting that an informant device is communicating with a subject device based on virtual number use (see US Patent 9,692,883).
- A virtual investigative phone service that intercepts call and/or SMS information to allow a monitoring agency to eavesdrop on the communications, and optionally (1) informs the agency when interception occurs and (2) initiates a recording (see US Patent 9,692,884).
- A virtual investigative phone that manages multiple attached numbers, each of which are automatically used when communicating with different parties, e.g., for identity management when an undercover agent is speaking with different CIs. Calls may be recorded or monitored by an agency (see US Patents 9,736,296, 9,998,603, 9,031,218, and 9,270,814, as well as US Patent Application 15/650,727, which is indicated as allowed and ready to issue as a US Patent).

Callyo has many issued patents, including and beyond those mentioned above, that provide it with the **exclusive ability to perform many additional features**. Some of these issued US Patents include: 8626078, 9736296, 8824652, 9998603, 9271112, 8934847, 9031218, 8731171, 9277052, 9253311, 9313323, 9692883, 9270814, 9692718, 9609120, 9692884, 9813884, and 9674339.

There are no other similar products available for purchase that deliver the same comprehensive set of investigative features and there is only one price for each configuration of the Callyo system.

Callyo products are Made in the USA and are built, sold and supported by US Citizens.

If you have any questions relative to this subject, do not hesitate to contact me.

Sincerely,

CALLYO 2009 CORP.



CHRIS BENNETT
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