



Chinle Comprehensive Health Care Facility

November 2, 2022



Statement of Work

The contractor shall provide full PRI circuits, connection services between CCHCF and NAIHS sites. The PRI will connect CCHCF located in CHINLE, AZ and all NAO sites. The CCHCF owned VOIP, WAN, LAN system will complete network connectivity and phone calls using the PRI's, between CCHCF and NAIHS sites using local dialing programmed services and data transmissions will be CCHCF owned equipment (network switches, routers and IT storage devices)

1. The contractor shall provide the following service:
 - a) Secure, private PRI Circuit's between CCHCF and NAO sites.
 - b) Ensure connection is achieved at all times.
 - c) Ensure local dial tone is achieved at all times.
 - d) 98% uptime, service level agreement for circuit availability.
 - e) Quick response to accidental circuit outages caused by any personnel.
 - f) Circuit studies completed upon request on slow transmission rates.

Security and Privacy:

The contractor shall ensure proper security measures are in place to protect the equipment from damage or theft.

Safety:

The contractor shall ensure circuits are available at all times and in the event of a power or network outage, the contractor shall contact local power company of the power outage for power restoration or restore any cut copper or fiber lines which might affect PRI services.

Period of Performance:

The period of performance will be for CY2023 from 01/01/2023 through 12/31/2023.

Work Hours and other Workplace Conditions:

None

Assumptions:

None

Points of Contact:

| | | |
|-----------------|-----------------|--------------|
| Network: | MICHAEL TSOSIE | 928-674-7440 |
| Network: | JAMESON AYZE | 928-674-7829 |
| IT Supervisory: | MICHAEL LAMPERT | 928-674-7423 |



Many Farms Clinic

November 2, 2022



Statement of Work

The contractor shall provide full PRI circuits, connection services between MANY FARMS IHS CLINIC and NAIHS sites. The PRI will connect MANY FARMS IHS CLINIC located in MANY FARMS, AZ and all NAO sites. The MANY FARMS IHS CLINIC owned VOIP, WAN, LAN system will complete network connectivity and phone calls using the PRI's, between MANY FARMS IHS CLINIC and NAIHS sites using local dialing programmed services and data transmissions will be MANY FARMS IHS CLINIC owned equipment (network switches, routers and IT storage devices)

1. The contractor shall provide the following service:
 - a) Secure, private PRI Circuit's between MANY FARMS IHS CLINIC and all NAO sites.
 - b) Ensure connection is achieved at all times.
 - c) Ensure local dial tone is achieved at all times.
 - d) 98% uptime, service level agreement for circuit availability.
 - e) Quick response to accidental circuit outages caused by any personnel.
 - f) Circuit studies completed upon request on slow transmission rates.

Security and Privacy:

The contractor shall ensure proper security measures are in place to protect the equipment from damage or theft.

Safety:

The contractor shall ensure circuits are available at all times and in the event of a power or network outage, the contractor shall contact local power company of the power outage for power restoration or restore any cut copper or fiber lines which might affect PRI services.

Period of Performance:

The period of performance will be for CY2023 from 01/01/2023 through 12/31/2023.

Work Hours and other Workplace Conditions:

None

Assumptions:

None

Points of Contact:

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| Network: | MICHAEL TSOSIE | 928-674-7440 |
| Network: | JAMESON AYZE | 928-674-7829 |
| IT Supervisory: | MICHAEL LAMPERT | 928-674-7423 |