

Questions Regarding RFI Request

- 1. Is the role of the contractor to provide all support and guidance related to development of the required training courses using government provided materials and subject matter experts?**
 - a. Training materials are developed by role by the current system implementer (SI). The courses will be gathered into a set of role-based training products that are to be used to deliver initial end-user training to the students. So, training materials will already be packaged by course/role. The training Contractor will be responsible for receiving these role-based training materials/packages and delivering the training. Part of the Contractor's responsibilities in the PWS is conducting course surveys and, as necessary, recommending changes to training courses/material packages to the proper Government authority. However, making the actual changes would be a responsibility of the current SI, not the training Contractor.
- 2. Could the contractor, in their consult/recommendations, also choose to edit the format of delivery (ex. one (1) day classroom and, prior to that, three (3) days of online self-paced training)?**
 - a. The method, product, and duration of training delivery by role will be validated and approved by the Government during the Government Integrated Test (GIT) event, and any modification from those products or methodology would need to be approved by the Government. However, with role-based courses, products, and duration not being fully defined yet, and no GIT review to refine those products into an effective methodology, it is difficult to strictly define the flexibility that could be provided in delivery that would be approved by government and provide that leeway.
- 3. Will virtual training as opposed to classroom instruction be considered for this effort?**
 - a. No, it is intended for end user training to be delivered in a hands-on manner and that virtual delivery would not be acceptable for this process.