

Question Number	RFP Section	Question	Response
1	C.4.1	Does the reference to Floor activities include the day-to-day legislative business?	As it relates to this RFP, Senate Floor activities are one aspect of the day-to-day legislative business that may require captioning services. C.4.1 outlines the types of "events" the Contractor would be responsible for captioning.
2	B.1	Does the contract include closed captioning services of the Floor activities that will be broadcast on television?	B.1 outlines the types of "events" the Contractor would be responsible for captioning. These "events" (including the Senate Floor) would occur as needed.
3	B.3	What is the ramp-up time from the contract award date to the start date?	As soon as possible. It is the Senate's desire to begin captioning as soon as captioners are onboarded.
4	C.3	How is Streamtext currently being utilized?	Streamtext is embedded within the Senate's online live events via Webex.
5	C.3	Would the Senate consider an alternative to Streamtext that achieves the same result?	Streamtext is preferred but the Senate is willing to entertain alternatives. The Contractor would need to demonstrate the Streamtext alternative for the Senate's review and acceptance.
6	N/A	Are the identities of the current vendors and the length of time they have worked on the contract public knowledge and able to be shared?	The identity of the incumbent is not necessary to respond to the solicitation.
7	N/A	Because this is a multiple-award IDIQ contract, can you tell us how many vendors will be awarded the contract?	The number of awardees is dependent upon the responses received. Ideally, there would be a minimum of two awardees.
8	C.1	How far in advance would Task Orders be released for bid and then subsequently assigned?	The Senate anticipates release of up to three tasks orders immediately upon contract award.
9	N/A	In order to staff this contract properly, will there be a consistent number of Task Orders on a monthly basis?	The Senate anticipates release of up to three one-year tasks orders immediately upon contract award.
10	F.1	How is 98% accuracy defined, and can you provide an example?	Accuracy is defined in accordance with the Guidelines for CART Captioners. Please refer to the NCRA publication, dated October 2016.

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11	F.5	Can an instant messaging program be used to communicate with the contractor in addition to telephone and email?	<p>For scheduleing, our preference is email and telephone. All phone conversations should be codified in email for future reference.</p> <p>For day of communication with captioner, texting via cell phones is perferred. Alternatively, phone can be used.</p>
12	C.4.6	If there are Streamtext only events without an iCap connection, what is the audio source?	There are no Streamtext only events. The audio source will always be iCap unless we experience technical difficulties.
13	C.4.6	Is the Senate or the vendor setting up the Streamtext events?	The captioner creates/sends the Senate the Streamtext link to embed in Webex.
14	N/A	When will the questions be answered?	March 16, 2023
15	Attachment J-2	Will caption connections require Cisco AnyConnect VPN software?	No VPN Connectivity is required
16	Attachment J-2	Should VPN be required, is the Senate provided authenticator app available for iOS and Android?	No VPN Connectivity is required
17	Attachment J-2	May a contractor contact serve as requestor and administrator for the contractor's named users,submitting requests to acquire and eliminate accounts via TranSAAct.	No VPN Connectivity is required, therefore access to TranSAAct will not be needed.